LoR (List of requirements) for ProximaRide Nov. 29, 2022

Hello,

My ridesharing website (that needs some fixing) is under this temporary URL: <https://ettus2.site/>

First, I want to mention some general points

1. We must be “consistent” throughout the website (frontend and backend); so use the same colors, the same font types and font sizes, the same way to write titles, use the same button design throughout the website, and so on. Here are some examples:
   1. When you write a title or a menu item, always capitalize the first letter of the first word only, and write everything else in small letters; unless there is a name of course
      1. So, the title “HOW ARE YOU” is wrong: because all letters are capitalized
      2. “How Are You” is wrong, because EACH word starts with a capital letter
      3. “how are you” is wrong because all letters are small
      4. “How are you” is the only correct way, because only the first letter of the first word is capitalized
   2. When we write our name, we capitalize two letters; “P” and “R”. So, it is like this: “ProximaRide”. Please write it like this everywhere (done)
   3. All icons that you see on the website are my private property; a designer has done them for me. So, every time you need an icon, let me know, and I will send them to you
   4. Use only one design for all the popup windows throughout the website (done)
2. If you want to work on my server, then you need to make a copy of the website and paste under a different URL, and then work on that copy

First, I will **comment on the signup process in English, on PC**:

1. On this page: <https://ettus2.site/signup>
   1. About signing up using Google, Facebook, and LinkedIn; this screenshot: <https://gyazo.com/7c10e12febe7de29110dd9bd3639ead1>
      1. Please add Snapchat, Instagram, and TikTok. The reason I am asking is because students are our main target, and they are active on these platforms

Make sure they work perfectly (Instagram is added while others are pending)

* + 1. When I tried to sign up using Facebook, I got this error message: <https://gyazo.com/a4b10accefa24ada52da2fae6d546846> (done)
    2. When I tried to sign up using LinkedIn, I got this error message: <https://gyazo.com/ede14116c3d0033e5c02ee1b82b0f90e> (done)
    3. And when I tried to sign up using Google, I got this error message: <https://gyazo.com/3a16e5bee14f6f35195fbde5f8fde5c1> (done)

So, I will proceed with my comments on the “normal” signup process

* + - 1. Add the “red frame” around the policies line; i.e. the place that he must check mark, so the user knows what we are talking about
    1. When I click on “Sign up” without clicking the Captcha, I get this error message: <https://gyazo.com/beba09354e9afbde12c5e359d4a1e26f>
       1. Add a “red frame” around the recaptcha so the user knows (done)
    2. Every time I log in, these fixings are required:
       1. There must be a better landing page every time the user logs in. Currently, when I log in, there is no landing page. Rather, I am taken to this page that tells me that “To be eligible for the “Pink rides” and “Extra-care rides”, you must enter you complete address”. Here is a screenshot: <https://gyazo.com/703247487d628f6aa9750531836a3b22> (done)
       2. Remove the words “Pink rides”
       3. This landing page (the current one) is good for the first time only. After that, once the new user has entered them, this message should stop appearing. So, to be professional, please design a new layout that looks a little like the Poparide landing page. Here is a screenshot of that one: (Dashboard page has been design in a new template ) <https://gyazo.com/2035cbc79df25276bf210e240d575457>

Here is what you can put on this page:

* + - * 1. Put the user’s photo on the top left. I suggest to put it inside a circle, just like it is appearing on Poparide (done)
        2. To the right of the photo, put “Welcome back (User name)” (Let the user’s FIRST name appear here automatically)
        3. Under that, instead of the line that says “(To be eligible for the “Pink rides” and …), put this line: “This is your profile page. You may edit it from here” (done)
        4. Keep the menu on the left: <https://gyazo.com/3775921948c24963df4633b4c9a2380e>
        5. Remove all the personal information, and the “Save” button from this page: <https://gyazo.com/d5db284122026ca7b11f5491ffaea7b8>
  1. After completing the first step of the signup process, and ***before*** verifying my email, if I click on the “Log in”, I get this error message popup (<https://gyazo.com/d473586a42dde74622fa8a66d31cf0f5> ), which is good

By the way, when I complete the “Signup” process correctly, and click on the “Sign up” button (I am talking about this page: <https://ettus2.site/signup> ), I get this popup window: <https://gyazo.com/d0154b8366e9e7e1f6d5f456cf7054b4>

Again, it is good

Remember we spoke about being consistent, so do the following fixes to this popup window:

* + 1. The exclamation mark inside a circle (this one: <https://gyazo.com/7bcb7d72ce2f3c9e441f1ec63a9e3da6> ), use the icon that I will send to your email. Here is a screenshot: <https://gyazo.com/947d238ef1acbeaf9a35362e947f8904>

Like I keep repeating, a designer has designed all these icons for me. So, i do not use anything from the web (cannot be changed)

* + 1. Write the word “Error” in the same “Futura” font, like on the rest of the titles and menu items throughout the website (done)
    2. Change the text to become like this: “This email is not verified yet. We had emailed you the verification link. Please check your email and verify it” (done)
    3. Under the text, add these words: “Send the email again”
       1. These words must be in the same Futura email, and in blue color; as always (done)
       2. These words must have a hyperlink that, when clicked, the verification link must be sent one more time to the user (done)
       3. Of course, if the user clicks on it, i.e. if we send the verification link a second time, then the link that was had sent previously; i.e. ***in the first email***, must be disabled/inactive automatically (done)
       4. So, if the user clicks on the link that was sent ***in the older email***, NOTHING must happen, and a message must pop up for him, informing him that we had sent him a newer verification link, and that he must use THAT one (done)
       5. If he clicks on the new “Verify your email” link, then the verification must be done normally (done)
    4. About the “Close” button: (DONE)
       1. To be consistent, only the letter “C” must be capital; so write “Close” and not “CLOSE”
       2. The design of this button must be like all the other buttons on the website
       3. The color of the button must be blue, like the rest of the buttons on the website
  1. While on the same page; i.e. on the login page, if I click on the “Forgot your password?” BEFORE verifying my email, something strange happens: I receive an email to reset my password

This is wrong because I have not verified my email yet

So, here is my suggestion: remove the “Forgot your password?” from this page. What do you think? (Sometimes user forget his/her password easily; it’s best we allow them reset their password even when they are not verified)

* 1. After the sign up is complete, there is an automated email that must go to the new user. I call it: the “Welcome email”, and I believe it is there on the old website: [www.proximaride.com](http://www.proximaride.com) (DONE but email not found)

Have you signed up on ProximaRide?

If not yet, please sign up to see what I am talking about

(can’t access due to domain/hosting expired provided URL but I tried implementing something like binance)

1. Now, I will talk about the Signup page:
   1. Use a bit darker color to write the words “Terms and conditions”, “Terms of use”, and “Privacy policy,”

And, instead of these three policies, write only one and call it “Terms and conditions” (DONE)

When you click on this policy, it must open in a new tab, and change the URLs of that new tab to include the words “terms-and-conditions”. By the way, I am going to send you the text of this policy shortly

1. This point is really a killer: the verification email went to the Spam folder. Why is that? We are brand new, so Google cannot possibly classify us as spam. Please fix this (DONE but requires smtp transporter like Zoho, PostMark, Mailgun or SendGrid)
2. **Now, to the email that I receive to verify my email (The “Verification email”)**:

See my notes below about the three email templates

* 1. IMPORTANT: some browsers issue warnings about this email (the verification email that I receive); why is that?

Here is one such warning: <https://gyazo.com/af0fece5b9e8f85f7a6d5c24ebe58fc1>

Here is the other: <https://gyazo.com/f5facf0bc9e779ee515b1880eda4825f>

And first of all and above all: this email goes to the Spam folder

***Why is that?***

***Please fix this***

* 1. It (the verification email) comes from the email “support@meganmegmeg.site”. Change it to: “[donotreply@proximaride.com](mailto:donotreply@proximaride.com)” (DONE)
  2. The sender must be “ProximaRide Support Team” and not “Support ProximaRide”: <https://gyazo.com/68d574b4ed5af1ee4a91656e18fc7273>
  3. Remember what I wrote above about “Be consistent”; we always capitalize the first letter of the word only, and write everything else in small letters. So, the subject line of this email must be “Verify your email address”. Note that only the first letter of the first word is capital; the letter “V” in the word “Verify” (DONE)
  4. As for the text of the email: in the beginning of the email text, let the FIRST NAME of the user appear automatically after the word “Hello”. So, if the FIRST name of the new user (who is registering with us) is Adeel, and his last name is “Faysal”, let the email start like this “Hello Adeel,” instead of just “Hello,”

And, use a comma after the name “Hello Adeel,” (DONE)

* 1. At the bottom: (DONE)
     1. Write “Thank you” (with no comma) instead of “Thanks,”
     2. Be consistent when you write our name; capitalize two letters; the “P” and the “R” like this: ProximaRide
     3. So it becomes: “ProximaRide support team”
  2. Remove these from the bottom: <https://gyazo.com/815a67a2e88ce2ea1e68eb7ce434acf1> (DONE)
  3. About this button <https://gyazo.com/ca3c81ec3d032ee2c5d612b3396f3781>
     1. Use the same button color and design, and the same font on it, like everywhere else on the website
     2. Change the texts and the spelling to become as follows: “© ProximaRide 2022. All rights reserved” (note, there is no dot after “reserved” (DONE)

1. Now, I want to ***comment on the actual page you get to, when you click on “Verify your email”*** in the “verification email”:

* Update: currently, the link is broken; when I click on the button “Verify your email address” in the email, I am taken to this error page: <https://ettus2.site/signin>

Here is a screenshot: <https://gyazo.com/642d50b11ea82c3e9c940047365a6e19>

Interestingly: the email itself gets verified. So, it looks like the verification process itself is working

I think this is because the previous developer had changed the URL of the Login page from “<www.ettus2.site/signin> ” to “<www.ettus2.site/login>”. So, now when I enter the old domain ([www.ettus2.site/signin](file:///C:\Users\User\Desktop\GAF%20Oct.%2028,%202022.%20Fix%20all%20three%20websites\Fix%20ProximaRide%20May%2017,%202022\Fix%20ProximaRide%20NEW%20Nov.%2025,%202022\www.ettus2.site\signin) ), I get the same broken page

Could this be the reason? (DONE: link address has been updated to /login)

* So, the following comments are on how the page used to look in the past. I am not sure whether any of these fixes is done or not

After I log in, I get this popup window: <https://gyazo.com/36bcec5d6584bd88ead1e3f86af9986d> , and I have these comments on it:

* 1. Use the same design as on the rest of the popups (DONE)
  2. Use the green color checkmark I will email to you (DONE)
  3. Write “Login successful” instead of “Login Successful” (DONE)
  4. There is no need for the text under that; I mean this text: <https://gyazo.com/7c443b162f861c9d7599a3a31c9f8ab1>

So, replace it with this text: Hey Adeel, nice to meet you”

* + 1. Note that the user’s name must appear here automatically; the name he has entered while signing up (DONE)
    2. Use his FIRST name; not his last name (DONE)
    3. There must be a comma after his name (DONE)
    4. Then a space
    5. Then the word “nice”
  1. Under that, add a second line “Please complete your profile; it only takes a couple of minutes”
  2. Finally, write “Proceed” and not “CLOSE” on the button (DONE)

1. Following the above link brings me to ***“Step 1 of 5”. Here are my comments on this ste***p:
2. Like I said, since the “Verify your email address” brings me to a broken link, I have to go to this URL myself (<https://ettus2.site/login> ); I enter the login credentials, and am taken to the “Step 1 of 5” page (<https://ettus2.site/step/1> ): ) (DONE)
   1. Put this red star (<https://gyazo.com/9205e7919626ebd301e72b761afd4328> ) somewhere, and write “Indicates required fields” next to it

Note: this note is available on this page, so you may take it from there: (DONE) <https://ettus2.site/personal-information>

Here is a screenshot: <https://gyazo.com/28ce7a543350b7a53dc052b14845720d>

* 1. “Gender”: remember that, if the user does not upload their own photo, we have three avatars that must appear automatically: one for “Male”, one for “Female”, and one “Neutral”; for when they select “Prefer not to say” (DONE)
  2. “Date of birth”: when I come to this page for the first time, the “Day” and Month” fields already have the numbers “11” and “30” in them. Where did they come from?

Please fix this and make sure nothing appears here

Instead, let the four letters “YYYY” appear in the “Year” field, the two letters “MM” in the “Month”, and the two letters “DD” in the “Day” field (DONE)

* 1. “Country” (DONE)
     1. Let “Canada” be selected by default, so remove the words “Please select”
     2. Then, let the “United States” be on top of the menu
  2. Phone number: (DONE)
     1. There is something “interesting” that happens here: if I click on the “Country” dropdown menu, and then I do not make a selection, then this menu “disappears”. Here is a screenshot: <https://gyazo.com/c6963ccdcbb1830091d31109a940e070>
     2. Moreover, this menu is not required at all. I am talking about this one: <https://gyazo.com/4ad495fd0f600ed6c19a6a8bb0d61257>

If the idea is to get the country’s phone code, then you may take it from the “Country” just above it. So, I suggest getting rid of this field all together

And, after getting rid of this field, move the “Phone number” to the left (DONE)

* + 1. So, in other words, let the website recognize and use the Country phone code, but it (the website) does not have to show it (the Country phone code) to us or to the user. Is this point clear? (DONE)
  1. “Province / State” and “City” are not mandatory. So, remove the red star from them, and make sure that the registration process can proceed without them (DONE)
  2. Move the “Next” button to the middle of the line (DONE)
  3. There is a “weird” thing that happens on this page: when I click the “Next” button, even if I do not fill some of the fields marked with the red star, the website takes me to the next page “Step 2 of 5” (DONE)
     1. Rather, there must be an error message asking me to fill in the missing fields (DONE)
     2. For the layout of this popup, use the same comments I have made on this document about all the other popups (DONE)

1. Now, I will ***comment on Step 2 of 5***:
   1. I only have one question here: the website says it does not accept photos above 5MP. So, what will happen if someone tried to upload a photo larger than that?

If the website will issue an error popup, then use the same layout and design as in all the other popups (it will an error) (DONE)

1. Now, i will ***comment on Step 3 of 5***:
   1. In the “Model”, remove the brackets and put a semicolon after the word “Model”, so the text becomes like this: **Model; e.g. “Toyota Sienna” or “Dodge Grand Caravan”** (DONE)
   2. In the “Type” dropdown menu, write “Station wagon” (with a small letter “w”) instead of “Station Wagon” (DONE)
   3. Write “License plate number” (with a small letter “p”) instead of “License Plate number” (DONE)
   4. In “Year”: (DONE)
      1. Add the years “2021, 2022, and 2023
      2. And, by the way, what will happen in the coming years? Do we have to keep adding a new year manually, or can the website do that automatically?
   5. This square is huge: <https://gyazo.com/e87f16b0bbcb90a9aa5155c99d3a2f0b>

Can you reduce its size to be like the one in the previous page; i.e. in “Step 1 of 5”, where we uploaded the photo? (DONE)

* 1. When I clicked “Next” without entering my “Car model”, the website caught me and issued me an error message, which is nice: <https://gyazo.com/21c868476116ed82be012ea0311638e0>

My comment is this: in addition to this error message, please put some sort of a red color frame around the field that I have left out, so that I can find it easily. In this case, put the frame around the “Model” so I see it right away (DONE)

1. Now, I will ***comment of “Step 4 of 5”***:
   1. Use these 2 words in plural, so make the text “These preferences are for both drivers and passengers” instead of “These preferences are for both driver and passenger”
   2. “***Smoking***”: add a third option: “No preference” (DONE)
   3. “***Pets***”: add a third option: “No preference” (DONE)
   4. “***Pink rides***”: If the user had selected “Gender” anything other than “Female”; i.e. if the user selected “Male” or “Prefer not to say”: (DONE)
      1. Then they must NOT be allowed to select “Pink rides” (DONE)
      2. If they make this selection, the system must issue an error message popup right away saying “Pink rides are strictly for female drivers and passengers” (DONE)
      3. The design and layout of the popup is like the others on the rest of the website (DONE)
      4. The gray color of this sign is very light: <https://gyazo.com/9430a821a04c17272e9a9e678c82a1d0> (DONE)

Please make it a little darker

* + 1. Update: I registered as a Male, and I selected “Pink rides”, and the system accepted that. Obviously, this is an error that must be fixed (DONE)
    2. Important: I (the admin) must be able to disallow any user (driver or passenger) from using the “Pink rides”, even though if she is a female

I will prevent them temporarily or permanently

Here is my idea: the “Pink rides” are for females. And it goes without saying that female members want to travel in peace. So, if a female passenger or driver is a “trouble maker”, then I want them to be UNABLE to use the Pink rides

After we conduct a thorough investigation, and/of after this member apologizes and promises never to repeat that attitude, then I want to be able to allow them to continue using this service

* 1. “***Extra-care rides***”:
     1. Soon, I am going to change the name from “Extra-care rides” to something like “My folks rides” or something like that. I will keep you posted
     2. Can you change the color to green instead of blue? (DONE)
     3. Add a sign like this (<https://gyazo.com/905e64bf18f79f7dfaec11ab06f5ba7e> ) and write the following in its popup: “*Only selected drivers and passengers can use this service. The system will let you know whether you are eligible or not after you complete your registration*” (DONE)
* ***To the developer: this next points are “tricky”, so please pay attention***:
  + 1. Both drivers and passengers can use the “Extra-care rides”. However, drivers must be above 50 years of age, while passengers can be of any age (done)
    2. Moreover, the review point average must be 4.5 or above for either of them, in order to be able to use these rides. If the member (driver or passenger) receives negative reviews that cause his/her review average to drop below that, this user must NOT be allowed to use these rides
    3. For the new users: if a new user has just started using our service, then, naturally, no one has any reviews yet. So:
       1. Let every new PASSENGER be able to select it. (done)
       2. If the new member is a driver, then he must NOT be able to use it. He must become able to do so only AFTER he has started receiving positive reviews, and the review average is above 4.5 of 5
    4. These rides are from drivers who are above 50 years of age. So, if the user has not entered their date of birth, or if the date they entered makes them less than 50 years old, then he must NOT be allowed to post rides under this category (done)
    5. The system must be able to detect their age. So, if the driver is 49 years old, then the website must allow them to post “Extra-care rides” next year, after they turn 50 (done)

Important: the age requirements does not apply to the passengers; only to the drivers

* + 1. Every time the driver’s overall review score is under 4.5 (out of 5), he must not be able to post rides under this category any more
    2. If a driver’s score was under 4.5, but it *improved and became above* 4.5 (i.e. he has received more positive, five-star reviews), then he must be able to post Extra-care rides
    3. As for the passengers: as long as they are new and have no reviews yet, then they must be able to use it. However, as soon as they start getting reviews, then they must maintain an average of above 4.5 out of 5

So, if they receive even one review, and it is under 4.5, then they must NOT be allowed to use these rides

* *To the developer: I know this sounds complicated. So, don’t worry, we will keep working on it, and I am here to support you until we perfect it* 
  1. This point is self-explanatory: (done) <https://gyazo.com/3055df622130bcb7ca11886f0c969324>

If a driver wants only 5-star passengers, then passengers who are less than 5 must NOT be able to book

And, add 2 more options after this one:

* + 1. “I only want passengers with review score of 4.5 and above”
    2. “I only want passengers with review score of 4 and above”
  1. For the above, the system must keep calculating the review score of the users and apply it here
  2. Each one of these options (preferences) has its own icon/avatar. It is important that all the applicable ones (icons) appear on the ride’s post): (can’t find the icon/avatar) <https://gyazo.com/d977956422e5a5c0890b536b5c258e43>

1. Now, I will ***comment on “Step 5 of 5”***: (DONE)
   1. I am facing the same issue with the “Country”:
      1. First, it is not needed here at all; the user has already entered it in “Step 1 of 5”. So, let the system memorize it (DONE)
      2. When I open the “Country” dropdown menu and do not make a selection, the entire menu “disappears: <https://gyazo.com/f9f07fb4f64918a4febe97b96cfb5981> (removed)
      3. So, I suggest removing the entire “Country” from this page; unless you need it for something (DONE)
   2. Until then (until you decide whether you need the “Country” on this page or not): here is what happened: when I click “Send code” without selecting a country, the page simply does not move; does not show an error message; in other words, the page is just “dead” (done)
   3. Same thing happens (page is “dead”) if I select a country other than the one I entered in “Step 1 of 5”
   4. Let the button say “Send code” (with a small letter “c”) instead of “Send Code” (DONE)
   5. Then, when I selected “Canada”, and clicked “Send code”, the page reacted and a new field called “Enter Your Code” appeared. However, I have these comments:
   6. The words must be “Enter your code” and not “Enter Your Code” (done)
   7. The code took a long time to come to my phone. Can you make it come instantly? (done: might experience delay due to client server)
   8. After that (I mean, after I entered the correct country; i.e. the same country that I had selected in “Step 1 of 5”, and I entered the code), I was taken to this page: <https://ettus2.site/personal-information> ( country has been removed)

Here is what I want: there must be an acknowledgement that the signup process is complete. After all, we had told the user that there are 5 steps, and he has completed all of them. So, he will be wondering: why am I still required to enter more information (an email will be sent to the user for completing his/her account then redirect to dashboard) – (done)

* 1. To solve that, see the next point

(For item 11; the system now automatically recognize the country code)

1. Now, I will comment on ***what happens AFTER “Step 5 of 5”***:
   1. Since I have selected “Pink rides” (like I said: the system accepted me, and this is an error that needs to be fixed) and “Extra-care rides”, the system is asking me for more information. This Is nice, but I have these comments:
      1. The title should not be “Personal information”. Rather, it should say “*Welcome onboard (user’s first name)*” (DONE)
      2. With that, remove the words “personal information” from the URL of this page: <https://ettus2.site/personal-information>

Instead, put the words “Welcome on board” in the URL (DONE)

* + 1. Then put this line: <https://gyazo.com/c884e589ba92917bb71b659d5d5f6218>
    2. Then. move the red star and the words “Indicates required fields” from under the line to above it; to the far right end of this line; like this: <https://gyazo.com/85e864a14ecf5a4fc2537c1696e3458e> (DONE)
* Then:
  + 1. If the new members said that she is a female, and selected the “Pink rides”, then let the message say: ““*Welcome onboard (user’s first name)*”

In the next line: “*You have selected the “Pink rides””*

In the next line: *“To be eligible to use them, you must upload a valid government-issued photo ID\*, and you must fill in a small bio about yourself”*

In the next line: *“Our members will not see your address or ID, but they will see your bio*” (DONE)

* + 1. If the new member selected the “Extra-care rides”, then let the message say: ““*Welcome onboard (user’s first name)*”

In the next line: “*You have selected the “Extra-care rides”*

In the next line: *“To be eligible to use them, you must provide your complete address, upload a valid government-issued photo ID\*, and a proof of address\*, and you must fill in a small bio about yourself”*

In the next line: *“Our members will not see your address or ID, but they will see your bio*” (DONE)

* + 1. If the new member has selected BOTH “Pink rides” and “Extra-care rides”, then let the message say: ““*Welcome onboard (user’s first name)*”

In the next line: “*You have selected the “Pink rides” and the “Extra-care rides”* (DONE)

In the next line: *“To be eligible to use them, you must provide your complete address, upload a valid government-issued photo ID\*, and a proof of address\*, and you must fill in a small bio about yourself”* (DONE)

In the next line: *“Our members will not see your address or ID, but they will see your bio*” (DONE)

* + 1. To the developer: please see the “star” I have put after the words “ID” and “address”. The reason I put it there is because I want you to put the “exclamation mark inside a circle” icon/avatar (I will email it to you) in its place, and put this note in its balloon: “*For a proof of address, the only accepted documents are: valid government-issued photo ID, or an incoming letter, in your name, from a major corporation (like a bank or employer), or from federal, State, or provincial government entity; e.g. Revenue Canada, DMV, SAAQ, Government of Canada, … etc.*” (DONE)
    2. To the developer, please provide fields for the member to enter this information and to upload the ID (DONE)
    3. Change the field from “Province” to “Province/State” (with capital letters “P” and “S”) (DONE)

Note: do this change to EVERY page that contains the “Province” entry. This is because some countries (like Canada) use the word “Province”, while others (the the US) say “State” (DONE)

* + 1. When I click “Save” without entering anything on this page, the system gives me this notification: <https://gyazo.com/ecd14eccdbe2bc7347a9e6d0228fa70f>

This is good, but I need the following:

* + - 1. If the member did not enter ANYTHING of the required information, or if he left more than one field out, then the error message must say: “*To be eligible for the rides you selected, you must enter the required information above*”
      2. If the member left one single field, then let the error message say “*Please fill in the (the title of the field that he has left out) field*” (DONE)
      3. Always add the red color frame around the field(s) that the user has left out; i.e. the fields to which this notification pertains (DONE)
    1. Once I have done everything correctly, the system takes me to this page with this green color: (DONE) <https://gyazo.com/f0c1022d82ee4a8f13dedc9eeb19703c>

I need the following:

* + - 1. Remove the dot from the end of the sentence; from after the word “successfully: <https://gyazo.com/de0655ae1754137c3c35829fbd8b2281>
      2. Remove the title, the line, and the text: <https://gyazo.com/1f1362fec7842b78a3565e11e51f0464>
      3. So, let the green note be on top, and everything else under it
      4. Under the green area, add this title: “This is your profile page. You may edit it anytime you want” (DONE)
    1. When I select a country other than Canada or USA; i.e. a country that does not have a dropdown menu in the “Province/State” field, then this happens:
    2. When I click the mouse cursor inside any of the field where I need to type in some info, the blue color frame appears around the field that I am in, which is good. Here is a screenshot: <https://gyazo.com/2b79120edb251442a7022f875c9f7908>
    3. However, the exception is the “Province / State” field: when I click the mouse cursor inside this field, not only does the blue color frame not appear, but also it (the field itself) disappears. Here is a screenshot: <https://gyazo.com/f053a1d725c61f815a076d016182828e> (done)
    4. Please fix this: let the blue color frame appear there as well (done)
  1. There are two more points for this page:
     1. I just realized that I am missing two very important things:
        1. There is nowhere for the driver to upload their driver’s license. If the user is registering as a driver, then they must upload their driver’s license before they can post rides

I do not know how I missed this (there’s a place to upload driver’s license)

So, please add a line that says “*If you are registering as a driver, you must upload your driver’s license. You may do that now, or when you post your first ride. Your rides won’t go live without it*”

The, put the same square like this one: <https://gyazo.com/b1bf1bfc7256aeba5feabebf1edebfdf>

By the way, can you make this frame “look better”? I mean: to make the dotted line a bit “finer” or “thinner”; currently, it is too “fat” or “thick”. And, make it a a rectangle instead of a square, and reduce its height

And, change the text inside it to become “Click here to upload your driver’s license” (I can’t edit the image text)

And of course, remove the photo of the car from inside it and put the icon/avatar of a driver’s license. I will email that icon/avatar to you as well (done; used another icon entirely)

* + - 1. Important to the web developer: if the driver uploads his driver’s license here, then he must be able to post rides anytime he wants

However, if he has not, then let a notification appear to him urging him to do so when he tries to post his first ride. That can be in the form of a pop-up window, that says “*You must upload your driver’s license to be able to post rides*”

On that same popup window, you put “Close” at the bottom of it, and you add “Click here to upload it” above the “Close” button (done)

1. Now, I will ***comment on the Home page of the website***: (done)
   1. When I access the website, the first thing I notice is that the photo is taking the entire screen. The only thing I can see is the “Where are you going” button. This is how it appears on my PC: <https://gyazo.com/ead4b46f7a94d283c64a21251ab98fe1>

I want the following to appear on the Home screen (when you log in for the first time); i.e. I want the following sections to appear on the Home page when the user visits the website; BEFORE scrolling down:

* + 1. The menu bar on top; this one: <https://gyazo.com/3013da2449746026cfcb7bf5884b8994>
    2. The photo of the girls
    3. The “Where are you going?” button
    4. The “From”, “To”, and “Date” search bar: <https://gyazo.com/1599ec044565d823c84ec4ccee123c44>
    5. The title below that: “Ridesharing as it was meant to be, …”
    6. The icons and the name of the three rides types (“Pink rides”, “Extra-care rides” and “Customize your ride”
    7. Something like this: <https://gyazo.com/f953157742b9d78ae5af5d8be74bc7ad>
  1. For this, you may need to reduce the size of the photo of the girls. HOWEVER, if you do that (if you reduce or limit the photo dimensions), then be careful NOT to make it (the photo) “stretch” out on large/wide screens?

1. Regarding these rides types <https://gyazo.com/c4779ede1b3ff1278b7ce680fe77e536> :
   1. When talking about “***Pink rides***”: (Feature is disabled if gender is not female)
      1. The system must qualify ONLY female drivers to post them, and only female passengers to book on them. If a male member tries to post or book on them, the website must display the popup window, informing him of this information
      2. If the member had selected the “Gender” “Prefer not to say” when signing up, then he must NOT be allowed to use (post or book) Pink rides either
   2. As for the “***Extra-care rides***”:
      1. I want to be able to make exceptions; i.e. allow drivers who are under 50 years old to post Extra-care rides. Let me explain: if a young driver has perfect reviews and passengers love his or her driving, then I want to be able to allow them to mark their rides as “Extra-care”

After that, I want to be able to “downgrade” them; e.g. if they make a trouble

And, I want something in the backend, that when I “check-mark” it, the driver or passenger will not be able to participate in the ***Extra-care rides*** anymore

1. I want to talk about the **rides search results page**; i.e. when you search for a ride:
   1. You need a proper design and layout for the search results page. I am not sure whether it is done on the current website:
   2. I want the ***Pink rides*** to appear in a pink color frame; the frame is not “too fat” or “thick”; just something to make them stand out
   3. For the color of the “frame”, use the same color and design as on the website: <https://gyazo.com/20c96d86d145617d7fce6faa454afa35>

By the way, do you think we should put ***the icon*** (in this URL) on each ride as well?

By the way, when I say “icon”, I mean the circle with the photo of the woman inside of it. It (the icon) DOES NOT include the words “Pink rides”

If yes, should we put it (the icon) in addition to the frame (i.e. should we put BOTH of them), or instead of it?

* 1. In the same search results page, I want the ***Extra-care rides*** to appear in a green color frame; the frame should be not too fat; just something to make them stand out. For this, I want the following:

The “***Extra-care rides***” are all about safety and security, and the color associated with safety and security is the GREEN color. So:

* + 1. Please change the color of the words “***Extra-care rides***” on the website from the current blue to green color. I am talking about this: <https://gyazo.com/803cc16ed66755551e7e727a3b9fce02>
    2. Which degree of green to use? I leave this up to you. Just keep in mind one thing: always **stay away** from the colors that I can get in PowerPoint. I know that designers have access to better, more “modern” and “professional” colors
    3. Also, change the color of the frame (the circle around the hearts) from the current blue to the same green you used in the previous point
    4. And, in the ride search results page, do the same as you did for the ***Pink rides***; i.e. use a green color frame around the “***Extra-care rides***”, or use the icon only, or use both of them (the frame and the icon) if you have done in the ***Pink rides***. In short, do in the ***Extra-care rides*** the same design that you do in the ***Pink rides***
    5. When you click on the “***Pink rides***” on the Home page (i.e. this one: <https://gyazo.com/20c96d86d145617d7fce6faa454afa35> ), you must be taken to the rides search results page, and this page must include the ***Pink rides*** ONLY

And, the title of this page (the search results page of the ***Pink rides***) must be the same as the title you get when you search for any ride, just add the word “Pink”, so instead of “Rides from City-A to City-B”, let it say “Pink rides from City-A to City-B”

* + 1. When you click on the “***Extra-care rides***” on the Home page (i.e. this one: <https://gyazo.com/803cc16ed66755551e7e727a3b9fce02> ), the same thing must happen like in the previous point
  1. This point applies to both kinds of rides; “Pink rides” and “Extra-care rides”: the ONLY users (***passengers and divers***) who can book on them are the ones who do not have a single negative review. If a user gets a negative review, I must be able to block their eligibility to use these rides temporarily or permanently

1. **Regarding the “Built for reliability” section on the Home page**: (DONE)
   1. Remove the words “Read more”; there is nothing more to read; just six points in each section
   2. The titles (“For drivers” and “For passengers”) are written in light blue color (here they are: <https://gyazo.com/03ba9e311423e8c6418df16748b552f7> ). Please change them like this: <https://gyazo.com/49c7eae6245f57c3d62d953822109472> (DONE)

* If you want to see this color, it is available on the same Home page, in the “How does ridesharing work” section above. Here is a screenshot:

1. About the “How does ridesharing work” section; this one: <https://gyazo.com/cc390bdd787e862504b98056e8fa42b4>
   1. Remove the two lines at the bottom; one in each section. There is no point of putting them between the text and the bottom frame: <https://gyazo.com/97242dc3f71c0b032ff745aeca7ac0df> (DONE)
2. Since the website is not working yet, I have not tested the “Satisfied members” section yet. Have you? <https://gyazo.com/4ec94974a71fe3901573d2b17c97cc7e>

So, for your information:

* 1. This is where the latest reviews are supposed to appear. The reviews in this section will keep changing; i.e. every time a user leaves a review, it (this review) must appear here, and the oldest one in the section must disappear
  2. I want you to do an important “trick” here: since I do not want negative reviews on the Home page, let only five-star reviews appear in this section. So, if anyone leave a review that is less than five-stars, let it NOT appear in this section

Is this point clear?

1. About the blue color section of the bottom website; i.e. this one: <https://gyazo.com/9b9a8bf85f5d67c10d19c87a8388bdce>

Remove the words “Useful links”, “Contact us” and the word “Terms”

After that, I am going to rename many of this menu items, and shall provide you their texts (DONE)

1. About this small section at the bottom (the logo and the small paragraph under it: (DONE) <https://gyazo.com/9da5905e952dd1d65138192727581bce>
   1. Put the logo in the middle of the text; not to the left (DONE)
   2. Align the text (DONE)
   3. Remove the dot from the end; from after the word “America” (DONE)
2. As for the **texts and videos on the website**: please send me detailed non-technical step-by-step instructions on how I can add and edit them, in EACH language
3. Now, I will talk ***about the “Forgot your password” email***; i.e. the email that the user receives when they click on “Forgot your password?”:
   1. Important: the email take long to arrive. I am afraid users will get turned off, or might think the email is not coming, so they start clicking “Send the email again” again and again, and this will cause confusion

So, please make the email arrive instantly (I advise the use of mail transporter server like sendgrid, zoho, mailgun or postmark)

1. Now, I will talk ***about the popup window***; that pops up in the case of an error, or other things: I keep saying that ((we must be consistent)). So, please do the following:
   1. First keep in mind one thing: ALL the popup windows throughout the website must be identical; i.e. they all must have THE SAME design and layout(DONE)
   2. For example, if some of them have a checkmark sign; e.g. this green color checkmark: <https://gyazo.com/fcdcec177d7566aec3debc61e2bcb757> ): I want to use my own icon/avatar for this one. So, I will email it to you
   3. Always be consistent when writing the titles and buttons on this popup; e.g. change the title from “Email send successfully” to “Email sent”, ***and*** write them in the same Futura font as the rest of titles and menu items (DONE)
   4. Change the text from this one <https://gyazo.com/fbce6d5277a3cf40752d4784360ab775> to “Please check your Inbox for the rest link” (DONE)
   5. Under this text, add one more line: “Check your Spam folder as well. You never know :)” ((To the developer: note the “smile: the colon and the bracket, keep them and use them)) (DONE)
   6. Add this point above the “Close” button: “Send the email again”: when clicked, a new email must be sent, with a new reset link, and the older one must be inactive/disabled (DONE)
   7. For the button “Close”: write “Close” and not “CLOSE”, and use the same button design as on the rest of the website (DONE)
2. Now, I will speak about ***the actual email that I receive to reset my password***:
   1. The sender must be “ProximaRide Support” and not “Support ProximaRide”: (DONE) <https://gyazo.com/3a30a1f2f7d483bd9fc05ff5b21b8517>
   2. The Subject line must say “Rest your password” and not “Reset Your Password”: remember to capitalize the first letter of the first word ONLY, and to write everything else in small letters; unless there is a name (DONE)
   3. As for the layout of the email itself, and for its contents, see my comments on the “Verify your email” email; they apply here as well (DONE)
3. Now, ***when I click on the “Reset your password” button on the email***, I get to this page (<https://gyazo.com/15ad8c68c7bb8719dba1722c29771146> ), and I have these comments about it:
   1. As always, in every title and menu item, we capitalize the first letter of the first word only. So, write “Change your password” instead of “Change Your Password”, (DONE)
   2. Inside the first field (<https://gyazo.com/056866ca37616c82a17041d652ac0631> ), write “Select a new password” instead of “New Password” (DONE)
   3. In the second field, write “Confirm your new password” instead of “New Password Again” (DONE)
   4. On the button, write “Submit” instead of “Change Your Password”: (DONE) <https://gyazo.com/7255127eff367012c2cfe889a129acd3>
   5. Under that, the words “Log in now” and “Create an account” must be in the same Futura font type, size, and color (DONE)
   6. The icon/avatar used inside the two fields (these ones: <https://gyazo.com/056866ca37616c82a17041d652ac0631> ) is that of an email, and this is a mistake. So, please use the icon /avatar of the password. I am sending it to your email on Nov. 11, 2022 (done)
   7. There is an unnecessary complication on this page:
      1. I suggest you remove the “Forgot your password” from this page because it creates a confusion because it is too early for the user to change his password; he must verify his email first
      2. Then, move the “Log in” button to the middle of the fields; do not leave it on the right hand side of the page

(It is very essential to have a forgot password page on your web page, I won’t advise it is removed instead I resolved the issue)

1. Now, I will talk ***about the “email templates”***: I do not have these email templates. So, first of all, ***you need to design email templates***. I want nothing “super fancy” or “from out of this world”. Rather, keep it simple and as close to the theme of the website as possible. There must be ***three*** email templates:
   1. The first one is for the first automated email that goes out; the “Verify your email address” email. This one requires a template design that needs to include a photo. I have a photo of my own kids that I want to include in this template (done)
   2. The second template is for the second automated email that goes out, which is the “Welcome to ProximaRide” email. There is a second photo of my own kids that I want to put in this one as well

* The 2 photos in the previous two templates are related
  1. Then, the last template is for the “normal” emails; i.e. for our day-to-day communications. The only requirement here is to put the photo of the employee (our employee) who is sending the email in the email. Here is an example screenshot from Poparide email: <https://gyazo.com/eedbd907035c10b4f8d02a314a1dd053>
  2. As you design the email templates, keep the following in your mind: Use the same colors, and fonts, and layout, as in the website. For example: if you want to use the logo at the bottom, then merge the logo with the blue color at the bottom of the email, just like it is done on the website: <https://gyazo.com/559a74064cdbf251f733b8d39320a57d>

Now, I will ***comment on the website overall design***:

1. When you use the calendar to search for a ride on a specific date, the website displays the date in numbers; like this: <https://gyazo.com/5b5c822d3afd62a91a325c3b66038a0a>

Can you change it so that the date is like this: three letters for the month, two numbers for the day, and then four numbers for the year?

So, if I am looking for a ride on the second of December 2022, then the website will display it like this: “December 02, 2022”

1. I want to add these new features to the website:
   1. When a driver posts a ride, add this option: “I only want passengers with reviews; i.e. no new users” (done)
   2. Like the attached document “The concept of ridesharing” explains, there are THREE cancellation policies. So, the website must give the driver the option to select which cancellation policy he wants?
   3. While I am in “***Step 1 of 5***”, when I open a new tab and want to access the website, I get this error message: <https://gyazo.com/e27b7c0626489992920bc6f803a5ece5>

Why is that?

Please fix this, let the website open either to the Home page, or to the same “***Step 1 of 5***”

In case you did not understand the previous point, let me explain to you what happens:

* + 1. I enter the normal domain: <https://ettus2.site>
    2. The browser, ON ITS OWN, takes me to this domain: <https://ettus2.site/welcome/step1of5>
    3. Why is that? I must be able to browse the website normally
    4. By the way, I LOVE the design of this page (<https://ettus2.site/expired> ), but I do not think it is mine. I am not sure where the previous developer took it from. Since I think he took it from the web, can you design something similar? And, can you find out where does it come from?

And, when do I come to this page in the first place?

* + 1. Add these “Experience levels” based on the review score: <https://gyazo.com/a68967722fa23052516e3d7a3f5ed3f6>